

Cancellation Policy

Cancellations must be made 6 hours in advance of your scheduled session or class, otherwise the session will be a completed/paid session or class that is not available for make-up.

All sessions and classes missed without prior cancellation are considered a completed/paid session and are not available for make-up. The Training Toole reserves the right to charge an additional cancellation fee for no shows.

Rescheduling:

It is your responsibility to reschedule your cancelled class or training session to be completed within the month of your payment. Classes and sessions do not roll over into the following months. They must be completed during the paid month.

Freezing Your Account

Account freezes are allowed for Medical reasons that require a complete avoidance of physical activity. For Medical situations requiring less than 4 weeks recovery, your account will be credited for the time at the end of your Membership.

Canceling your Membership with The Training Toole

Cancellations of your Membership must be done in writing prior to your next payment. Once your Membership is cancelled, any discounts or special pricing options are forfeited.

I understand and agree to the terms of the cancellation and rescheduling policy. I understand and agree to the terms of Account freezes and cancellation of Membership.

Name

Date